New for 2027

Pharmacy coverage through Optum Rx

Beginning January 1, 2027, Taylor's pharmacy benefits will be administered by Optum Rx. Members will continue to have access to comprehensive prescription drug coverage, including retail and mail-order pharmacy services. The transition is expected to result in minimal disruption for most members, and additional communications will be provided to support a smooth changeover and highlight any important updates.

Visit optumrx.com to learn more.

Digestive health support through Cylinder

Cylinder is a digestive health benefit that provides personalized support for gut and gastrointestinal (GI) health at no cost to you. Employees and eligible dependents enrolled in UHC or Surest plans have access to expert care for concerns such as bloating, acid reflux (GERD), constipation, diarrhea, IBS, Crohn's disease, ulcerative colitis, celiac disease, and other digestive health issues. Through virtual appointments, health coaching, nutrition support, and personalized care plans, Cylinder helps you improve your digestive health and overall wellbeing.

Visit cylinderhealth.com to learn more.

Surest copays updated for 2027

With the Surest plans, copays are designed to be transparent and flexible — but they can vary from year to year. This is because copays are based on factors like the provider you choose, the location of care, and the type of service. Each year, Surest reviews provider networks and service costs, which can lead to updates in copay amounts.

You can always check your exact copay in advance using the Surest app or website — so there are no surprises when you get care.

LTD buy-up

Beginning in 2027, Taylor is offering the option to purchase additional long-term disability coverage for greater income protection.

Surgical centers of excellence through Lantern

Lantern is a healthcare navigation benefit that helps you find high-quality providers and centers of excellence for planned medical care. Employees and eligible dependents enrolled in UHC or Surest plans can receive support identifying top-performing doctors, specialists, and facilities for procedures such as orthopedic surgery, cancer care, gastrointestinal care, and other complex medical treatments. Lantern's care team helps guide you through the process, making it easier to access high-quality care and potentially lower out-of-pocket costs.

Visit lanterncare.com to learn more.

To prepare for services call 855.360.1270 or login at mysurgery.lanterncare.com.

Legal support through LegalEASE

LegalEASE is a new voluntary legal benefit that provides employees and their families access to a nationwide network of experienced attorneys for common legal matters such as estate planning, family law, real estate transactions, and consumer issues. By helping employees obtain quality legal support at a predictable cost, LegalEASE can reduce financial stress, improve peace of mind, and provide valuable assistance during some of life's most important events.

Identity theft protection through AIP

Allstate Identity Protection (AIP) is a new voluntary benefit that helps protect employees and their families from identity theft, fraud, and cyber threats. The program provides proactive monitoring, alerts for suspicious activity, and access to identity restoration specialists who can help resolve issues if fraud occurs. By offering financial and personal information protection, AIP helps provide peace of mind and support in an increasingly digital world.